

**DMHC CPRA Request 2023-0047**  
**Standard Mental Health and Medical IMR Data**  
**January 1, 2016 through December 31, 2022**

Standard IMRs							
Year	Request 2(b) DMHC Received to IMR Qualified (in days)	Request 3(b) Completed Application to IMR Qualified (in days)	Request 4(b) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(b) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(b) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(b) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(b) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	17.8	3.9	4.0	0.0	23.2	1.7	25.8
2017	16.0	3.9	4.0	0.0	21.2	1.6	26.7
2018	15.9	0.9	4.0	3.1	25.6	2.1	31.6
2019	18.3	3.8	4.0	0.1	20.4	1.9	26.6
2020	19.7	5.5	5.5	0.1	22.9	1.7	30.4
2021	19.7	4.5	4.5	0.0	22.8	2.2	29.5
2022	19.4	4.6	4.8	0.1	24.7	1.8	31.2

Standard Mental Health IMRs							
Year	Request 2(d) DMHC Received to IMR Qualified (in days)	Request 3(d) Completed Application to IMR Qualified (in days)	Request 4(d) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(d) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(d) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(d) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(d) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	22.7	3.3	3.5	0.0	28.1	1.9	28.4
2017	19.2	4.0	4.1	0.0	22.6	1.6	28.2
2018	19.0	0.9	4.4	3.8	27.7	2.6	35.0
2019	19.1	3.7	3.9	0.2	21.5	2.2	27.9
2020	20.4	4.8	4.8	0.0	25.5	1.5	32.0
2021	22.2	4.3	4.2	0.0	25.0	2.2	31.5
2022	24.3	5.0	5.4	0.1	24.7	2.2	32.0

Standard Medical IMRs							
Year	Request 2(f) DMHC Received to IMR Qualified (in days)	Request 3(f) Completed Application to IMR Qualified (in days)	Request 4(f) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(f) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(f) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(f) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(f) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	17.2	3.9	4.0	0.0	22.6	1.7	25.4
2017	15.3	3.9	4.0	0.0	20.8	1.7	26.3
2018	15.2	0.9	3.9	2.9	25.1	2.0	30.8
2019	18.0	3.9	4.0	0.1	20.1	1.9	26.3
2020	19.4	5.7	5.7	0.1	21.9	1.7	29.8
2021	18.9	4.5	4.6	0.0	22.1	2.2	28.8
2022	18.3	4.5	4.6	0.1	24.8	1.7	31.0