

Patient	Insurance Company regulated by DOI or DMHC	Type of Plan		How was denial overturned	Authorized Days	Days denied	Denied days pending IMR	Total days of authorized + denials	% of 28 days denied?
1	Anthem	Small Group	DMHC		17	11	11	28	39%
2	Anthem	Small Group	DMHC	IMR	10	18		28	64%
3	Anthem	Small Group	DMHC	Internal	14	18		32	56%
4	Anthem	Small Group	DMHC	IMR	16	12		28	43%
5	Anthem	Small Group	DMHC	IMR	15	13		28	46%
6	Cigna	Small Group	DOI	IMR	20	6		26	23%
7	Aetna	Small Group	DOI	IMR	4	20		24	83%
8	Anthem	Small Group	DMHC	Internal	22	5		27	19%